



Tim Wallis

Mediator since 1994

Civil Mediation Council Registered Mediator

Specialist areas: personal injury, clinical negligence, multi-party

An independent mediator with a successful mediation career spanning three decades, Tim Wallis has extensive experience of a broad range of clients and claims, from individual claims to high-value multi-party disputes. Whether mediating with hardnosed negotiators or claimants new to and unsure of the mediation environment, Tim consistently demonstrates extraordinary empathy combined with a direct and determined approach that gets results.

Tim's experience includes conducting both facilitative and evaluative mediations, in-person, via online platforms such as Microsoft Teams, Zoom/other and hybrid formats where the parties are both online and attending in-person.

Extensive professional experience

Tim qualified as a solicitor in 1978, was accredited as a mediator in 1994 and became a mediator full time in 2007. As a civil litigation solicitor for 30 years, he was mainly involved in personal injury, clinical negligence, professional negligence and commercial litigation. He acted for claimants, trade unions, defendants, insurers, health authorities, NHS Trusts and for health professionals in regulatory and disciplinary matters. As a mediator he has mediated over 350 disputes including many multi-party industry legal costs disputes.

People-focused, commercially minded

With a natural ability to connect with people and build bridges, Tim also has the utmost clarity of purpose, with an ability to see the bigger legal and business pictures and to help parties find resolutions that satisfy both personal and business ends. He is equally at home with senior professionals and people making a claim without a lawyer.

Clinical Negligence expertise

By the time that the NHSLA started what is now called the NHS Resolution personal injury and clinical negligence Mediation Scheme in 2016, Tim had been conducting such mediations for 8 years. He called upon this experience and his prior litigation practice in this area to lead the successful Trust Mediation tender bid. Since Trust Mediation was appointed to the scheme Tim has been a popular mediator in this area, conducting a broad range of claims: high value, low value, high emotion, multi-party, pre-litigation and all stages during proceedings.

Mediation experience

Personal injury

Tim has been mediating personal injury and insurance related claims for over 25 years. He has dealt with the full range of claims: road traffic, employer's liability, public liability, disease (individual claims and schemes), pi based professional negligence. He has found mediation particularly useful for stress claims, multi-party claims, claims involving a psychiatric element and situations where the parties are a long way apart on liability/causation and or quantum. Having litigated on both sides of the claimant and defendant divide he has a good knowledge of how trade unions, legal expenses insurers and other funders work as well as experience of working closely with insurers, re-insurers, corporate defendants and NHS Trusts and health authorities.

Multi Party – industry and legal costs mediations

Tim has mediated many personal injury industry legal costs mediations concerning, for example, predictable costs in RTA claims, success fees and fixed fees for the Claims Portal. These high value mediations were usually hosted by the Civil Justice Council and the Ministry of Justice. In most of these mediations Tim co-mediated with fellow Trust Mediation director Frances McCarthy. This work necessitated earning the trust and respect of those leading the insurers and the representatives of those speaking for all personal injury lawyers. The experience proved invaluable to Tim when mediating multi-party civil litigation claims and it led to his appointment as Chair of Claims Portal Limited, a post he held for over 10 years.

Recognised mediation expert

Tim contributes the ADR sections in volume 2 of the White Book and in APIL Personal Injury Law Practice and Precedents. He has also written numerous articles on ADR, Online Dispute Resolution (ODR) and mediation for legal journals. He runs training courses for mediators and for users of mediation. He has studied mediation in North America during two visits and participated in numerous advanced mediation training courses including the JAMS judiciary course in New York and a foundation course in transformative mediation.

Leadership roles – board-room gravitas

Tim has had the role of Chair for several organisations since the 1990's. He was managing and then senior partner of a civil litigation law firm for the 10 years before 2007. (The firm's work was in the personal injury, professional negligence and health sector.) He was formerly the former chair of an Association of British Insurers' committee on credit hire and he chaired Claims Portal Limited from its inception in for 10 years. He currently chairs Trust Mediation Limited. These posts demonstrate that Tim is accepted as a dependable neutral across the civil justice sector. Further, the level of responsibility arising from these leadership posts and the portfolio nature of Tim's professional activities call for an understanding of and commitment to respect for equality and diversity, flexible time management and the abilities to meet deadlines and to liaise in a timely manner with a wide range of stakeholders.

ADR policy

Tim has been involved in the development of ADR in the civil justice sector continuously since 1991. (Law Society ADR Committee, Civil Justice Council, Civil Justice Council's Online Dispute Resolution Advisory Group and currently a member of the Civil Justice Council Judicial/ADR Liaison Committee.)

Peer recognition

Tim has been recognised by the following awards:

- Mediation Achiever of the Year: Personal Injury Awards 2024
- Lifetime Achievement Award: Claims Innovation Awards 2024
- Lifetime Achievement: Modern Claims Awards 2026

Testimonials;

The "deeply impressive" Tim Wallis has built a reputation as a specialist in mediating personal injury and insurance disputes. One market source observes that "he's a very measured individual and he's good at bridging gaps between people," while another comments that "he was very calm, collected and quietly effective."

"I would recommend to any personal injury practitioner both the mediation process but also Tim Wallis as mediator. He was approachable, empathetic and knowledgeable having worked for both claimants and defendants."

"We have no doubt that settlement would not have been achieved today but for the input and discipline of the mediation, ably conducted by Tim Wallis."

"Tim is clearly a very experienced mediator and was able to put the parties at ease in a potentially explosive situation"

"Tim made the client feel relaxed, at ease and most importantly, that she had been listened to. It was a pleasant environment for settlement of a case of this nature (fatal). I would recommend [mediation] to colleagues, particularly in cases of a particularly sensitive nature....".

Contact: Registrar@TrustMediation.org.uk

February 2025