



Andrew Hannam

Mediator since 2004

Civil Mediation Council Registered Mediator

Specialist areas: Clinical negligence, personal injury, mental capacity

Andrew Hannam has extensive experience of

- conducting mediations in personal injury and clinical negligence claims (and other types of disputes) since 2004;
- conducting both facilitative and evaluative mediations, in-person, via online platforms such as Microsoft Teams, Zoom/other and hybrid formats where the parties are both online and attending in-person;
- working effectively with a range of clinical and non-clinical staff and other stakeholders, including patients, families and unrepresented claimants;
- deploying oral and written communication skills in mediation, in training sessions and preparing training materials
- over many years operating as a lawyer, mediator and as Chair of Trustees of a National Children's Brain Injury Charity, requiring an understanding of and commitment to respect for equality and diversity;
- dealing with complex issues of confidentiality throughout his legal, mediation and third sector career in various posts including, all of which demanded the ability to liaise effectively with a range of stakeholders as well as flexible time management and the ability to meet deadlines.

As the Immediate Past Chair of the Association of South West Mediators (ASWM), Andrew demonstrates his commitment to mediation as a valuable method of dispute resolution for the whole community.

Mediations in which Andrew has been involved include several highly emotional still birth claims and a very large 2 day Group Action in which Andrew was the lead solicitor for a group of 176 vulnerable adults who had been subject to a wide range of abuse. The mediation identified a template that allowed a structured approach to the settlement of the cases which approach was acknowledged by the court in the approval hearing as novel and one that saved considerable cost and time.

Over the last 5 years Andrew has mediated approximately 70+ clinical negligence cases ranging from multi-million pound birth injury cases to modest value (but of huge importance to the claimant) fatal claims. Andrew's rate of settlement on the 3 day or within a few weeks of the mediation runs in excess of 80%.

Andrew maintains good working relations with local NHS Trusts and panel NHSLA firms reflecting an ability to work constructively with other parties in disputes.

Andrew has regularly given training both within his firm and outside on mediation through his position with Trust Mediation and ASWM. Excellent oral and written communication skills are part of his package used to help resolve disputes.

Andrew now has a full time mediation practice having previously been advising over a number of years in a wide range of clinical negligence actions, with complex and high value birth injury claims comprising the majority of Andrew's caseload over recent years. In addition Andrew has acted as lead solicitor in two very large and high profile Group Actions (Cornwall Partnership NHS Trust and Winterbourne View).

Memberships

- Immediate Past Chair of the Association of South West Mediators
- Individual Member of the Civil Mediation Council
- Past President of Bristol Medico-Legal Society

Education

LLB, Exeter

Testimonials

"Andrew Hannam was friendly, approachable and collaborative. In respect of his level of preparation and grasp of issues, his legal and subject expertise and sensitivity to personalities involved in the mediation I was very satisfied"

Bethan Parry Graystons Solicitors

"Andrew Hannam was extremely polite and approachable, dealt with the issues sensibly and tactfully, kept the negotiations as amicable as possible, clearly had a good understanding of the case and was respectful and empathetic towards the client. He somehow managed to keep the atmosphere in the room positive and light whilst managing to deal with a difficult and potentially very stressful situation for everyone involved."

Helena Wood Hudgells Solicitors

"Thank you for your help with our recent mediation. If I were ever taken hostage I know who I would call on to negotiate my release!"